

DAIRYGOLD FOOD INGREDIENTS QUALITY MANAGER



Dairygold Co-Operative Society Limited is now pleased to invite applications for the position of **Quality Manager** within the Dairy Food Ingredients Division.

QUALITY MANGER (*Full Time Permanent Position*)

The QA Manager is responsible for developing and managing the entire quality assurance programme at the processing site from raw material to in process to finished product, to ensure compliance with food safety, legal and customer requirements. He/She is also responsible for grading and selection of site products as per specifications to ensure customer requirements are met while simultaneously maximizing financial returns and preventing the release of out of spec product. The QA Manager is recognized as the key business driver for Quality within the site and will be responsible for implementing the strategic direction for the department at site level. The QA Manager is also expected to represent the interests of quality in any project management teams to which they are assigned.

Core responsibilities for this role include:

- Report on quality performance on a daily, weekly and monthly basis & discuss issues with Site Management with a view to Continuous Improvement.
- Delivery of site budget with particular emphasis on selecting suitable products for customers and ensuring that shipped product meets customer and regulatory requirements.
- Timely grading of product to ensure shipping schedules are met and issues flagged in advance. Adequate tagging of product to facilitate master planner.
- Liaise with customers on audits, technical issues and represent their requirements at site forums.
- Liaise with accreditation bodies and Dept. of Agriculture inspectors on site quality issues.
- Pivotal role in production planning with plant managers and Supply Chain to delivery customer requirements
- Management of the QMS for the site including sampling plans, policies, procedures, specifications, internal audits and pest control in line with foods safety and ISO 22000 requirements.
- Develop and instill recognition of a Quality culture across the site. Day to day development and management of the site QA team.
- Communicate quality issues and quality developments (i.e. legislation changes effectively across the site team).
- Develop, train and up skill employees in conjunction with site team.
- Manage record and close out all non-conforming issues including customer complaints.
- Role in highlighting any deficiencies in operating/plant standards by scheduling and completing hygiene audits on a regular basis.
- Monitoring of in process and finished product results and ensuring that test equipment is operating accurately and in a proper state of calibration.

Candidates for this position should possess:

- Qualified to degree level in Food Related Discipline
- 5 years' experience in the dairy / food industry in a management capacity.
- Ideally knowledge in dairy processing in particular cheese and powder manufacture.
- Thorough knowledge of BRC version 6, HACCP and EN ISO 9001:2008 and ISO 22000 and auditing.
- Ideally knowledge of Tesco standard
- Customer focused
- Good knowledge of Excel and comfortable with the use of IT systems for stock monitoring.
- Proven track record of strong organizational skills, ability to priorities tasks and focus on and meet task deadlines.
- Excellent understanding of systems and interdependencies.
- Proven working relationship with people
- Good communication and influencing skills
- Confident and optimistic with energy and drive to meet targets
- Strong business acumen and commercially aware.
- Analytical and Problem solving skills to resolve issues in a timely manner.
- Be able to motivate people and demonstrate strong leadership skills

This is an excellent opportunity for the successful candidate. All interested applicants should apply in writing with their Curriculum Vitae to Julia Clibbens, HR Officer, Dairygold Food Ingredients, Mitchelstown (jclibbens@dairygold.ie) no later than close of business on **Wednesday, 15th February 2012**. A full role profile is available upon request.

Dairygold Co-Operative Society Limited is an equal opportunities employer.

